

Hi all, Ben suggested we use this software.

So we can see your screen, to set things up or show you how to do things.

Go here

<http://www.teamviewer.com/download/index.aspx>

Click on the 'Free for non-commercial use' in green.

select save file, (I suggest you save it to a downloads folder so you can find it later.)

It is 3mb file name 'TeamViewer\_Setup.exe'

Now go and double click on that file.

select 'install' & click 'Next'.

next screen select 'personal/non commercial use' then click 'Next'.

next screen tick box 'I accept licence conditions' &

'I agree that I will only use teamviewer for non-commercial use' then 'click 'Next'.

Next screen select 'Normal installation (default). Then enter a secure password, and repeat (and don't forget to write it in your password note book.)

Next screen select 'Full Access then click 'Finish'.

Then you will need to phone the other person you want to 'TeamView' with to exchange 'ID' codes.

Kind regards.

Ken.